



COMMISSIONERS COURT  
COMMUNICATION

REFERENCE NUMBER

PAGE 1 OF

16

DATE: 09/17/2019

SUBJECT: **RFP NO. 2019-159 - SOCIAL MEDIA LISTENING PLATFORM - SHERIFF'S OFFICE - OPEN INTELLIGENCE, LLC - \$99,200.00**

**COMMISSIONERS COURT ACTION REQUESTED:**

It is requested that the Commissioners Court award RFP No. 2019-159, Social Media Listening Platform, for the Sheriff's Office, to Open Intelligence, LLC for \$99,200.00 and approve contract.

**BACKGROUND:**

Notice of the County's intent to bid was advertised in local newspapers, as required by State statute, and posted on the Internet, the Arlington Black Chamber of Commerce, the Fort Worth Hispanic Chamber of Commerce, the Fort Worth Metropolitan Black Chamber of Commerce, and the Tarrant County Asian American Chamber of Commerce. Eight hundred thirty-three (833) vendors were contacted and requested to participate in this proposal process. All documents pertaining to this RFP were posted on the Tarrant County website and were downloaded by interested parties. A pre-proposal conference held on April 30, 2019 was attended by four (4) vendors as well as representatives from the Sheriff's Office and Purchasing. Five (5) proposals were received.

Proposals were evaluated by the Sheriff's Office and Purchasing representatives. Evaluations were based upon the criteria and processes set forth in the RFP. Four (4) vendors were invited for demonstrations. eLearning Supply, LLC d/b/a Parkside CRM and Carahsoft Technology Corporation were not considered for award for failing to appear in scheduled demonstration. The proposal received from Open Intelligence, LLC meets all specifications and is acceptable to the Sheriff's Office.

The term of the contract is twelve (12) months, effective September 17, 2019, with two (2) options for renewal periods of twelve (12) months each.

Therefore, it is the joint recommendation of the Sheriff's Office and Purchasing that RFP No. 2019-159, Social Media Listening Platform, be awarded to Open Intelligence, LLC for \$99,200.00.

The contract is attached for approval and signature. The Criminal District Attorney's Office reviewed this contract as to form.

**FISCAL IMPACT:**

Funding is available in account:

\$51,200.00 - 578025/G0020-2019/2110430000/Grant-2004; and  
\$48,000.00 - 578025/S9500-2020/2110430000.

SUBMITTED BY:	Purchasing	PREPARED BY:	Eva Ferguson, CSCP
		APPROVED BY:	